USING THE APP

Use schedules and Mixergy Flex

The Mixergy app gives you two ways to plan when your tank heats. Pick the one that suits your home, then give it time to settle.

AUTOMATIC

Mixergy Flex

Your tank learns when you normally use hot water and plans heating around that routine. It can also use cheaper periods on your tariff.

- **Standard** is the best starting point for most homes
- **Economy** prepares a smaller amount and may suit a home that uses little hot water
- Allow about two weeks for the tank to learn your routine
- Grid Assistance is part of Flex. It occasionally moves heating a little earlier or later to help balance the electricity grid

In the app, select your tank, then Mixergy Flex.

MANUAL

Your own schedule

You choose the days and heating times, and how much hot water the tank keeps ready during them.

- **Minimum** is the level that starts heating if hot water drops below it
- **Maximum** is the amount the tank heats up to once it starts
- Save, then close and reopen the schedule to check it stuck

Turn off Mixergy Flex first, then open Schedules in the app.

How minimum and maximum work together



With a minimum of 30% and a maximum of 60%, nothing happens at 40%. If hot water drops to 25%, the tank heats back up to 60%, then stops.

ONLY ONE CAN RUN AT A TIME

If you've set a manual schedule but it isn't running, check whether Mixergy Flex is still switched on.

Tips to save energy

- Often have hot water left over? Try Economy, or lower your maximum a little.
- Running short? Switch to Standard, or raise the maximum a little.
- Change one thing at a time and compare similar days.
- Going away? Use Holiday mode. Open Schedules and tap the aeroplane icon.

If your housing provider manages your tank, check with them before changing its heating plan.

Renting? Contact your landlord or housing provider first. They manage your tank and repairs.

Own your home? Contact the installer who fitted your tank.

More help
Scan the code or go to **support.mixergy.co.uk** for step-by-step guides.