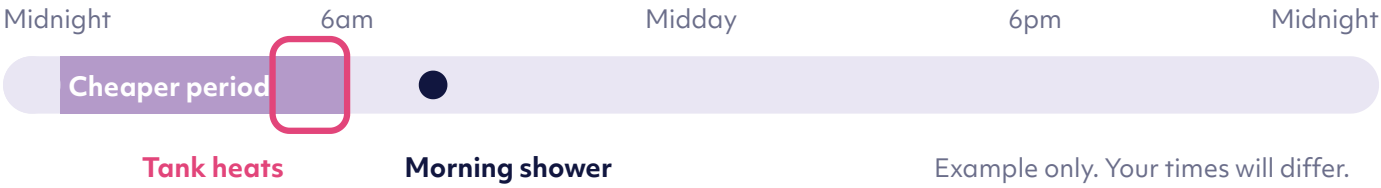
TARIFFS

Make use of cheaper energy periods

If your electricity is cheaper at certain times, tell the Mixergy app. Your tank can then heat water during the cheaper times, ready for when you need it. It doesn't change your supplier or energy plan.



Add your tariff in four steps

STEP 1

Find your prices

Look at a recent bill or your supplier's app. You need the **unit rate** in pence per kWh, not the standing charge or the total bill. Note each cheaper period's price and its start and end times.

STEP 2

Open Set tariff

In the Mixergy app, select your tank, open **Insights**, then **Set tariff**. On some versions it's in the main menu under **Automatic Schedule Control**.

STEP 3

Enter your tariff

Pick your tariff from the list if it's there. If not, enter your normal rate as the **Peak Electricity Price**, then add each cheaper time under **Off Peak Periods**.

STEP 4

Check and save

Match every price and time to your bill. If it asks for pence, type 24p as 24, not 0.24. Save, then reopen Set tariff to check it kept your details.

Same price all day?

You don't need a cheaper period. Enter your single rate so the app can estimate your water heating costs.

Own schedule?

Mixergy Flex plans around cheaper times for you. With your own schedule, set your heating times inside the cheaper period yourself.

Prices changed?

Update the app whenever your supplier changes its prices or you switch plan. Don't change your tariff just to make the tank heat at a set time.

Renting? Contact your landlord or housing provider first. They manage your tank and repairs.

Own your home? Contact the installer who fitted your tank.

More help
Scan the code or go to **support.mixergy.co.uk** for step-by-step guides.